

PUBLIC COMPLAINTS

Constructive criticism of the schools, when accepted by a Board of Education (the Board) in a receptive spirit, may serve to improve the quality of the educational program or to equip the Bethlehem Central School District (the District) schools to do their tasks more effectively. While no community member should be denied the right to bring complaints to the Board, that person may have his/her complaints referred through administrative channels for solution before Board investigation or action.

The Board recognizes the right of community members to register individual or group concerns regarding instruction, District programs, materials, operations, and/or staff members. The main goal of the District is to resolve such concerns specifically with the parties involved, whenever possible.

Public complaints about the District will be directed to the proper administrative personnel. Complaints about specific classroom practices shall be directed to the teacher concerned. If the matter is not settled satisfactorily, the complainant shall then contact the principal; if there is no resolution on this level, the superintendent or his/her designee shall be contacted. The superintendent shall refer the issue to the Board for final resolution, if necessary.

All matters referred to the superintendent and/or the Board shall be in writing. Concerns registered directly to the Board as a whole or to an individual Board member shall be referred as soon as is reasonably possible to the superintendent for investigation, report, and/or resolution.

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